

Denplan Excel Quality Programme

Audit Review Feedback

Dentist	Dr Leon Khangura
Address	Ipswich Road Surgery Ltd 49 Ipswich Road Norwich Norfolk NR2 2LN
Assessment Type	Excel Team Audit
Assessment Date	05 October 2023
Practice Advisor	Dr Andrew Ridout

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If you have any questions you can get in touch by calling your Practice Support Advisor: 0800 328 3223



Denplan Excel Quality Programme

Audit Review Feedback

Dr Leon Khangura

Following your Excel Team Audit carried out by Dr Andrew Ridout on 5 October 2023 we are pleased to enclose the Audit Review Feedback for your practice.

You will appreciate that a computer-generated report such as this does not always take into account exceptional circumstances, so if you feel it does not truly reflect the standards in your practice or if you require any further help or clarification, please do not hesitate to contact your Practice Support Advisor on 0800 328 3223.

A guide to your Audit Review Feedback

The criteria against which the assessment is made fall into three categories and are distinguishable as follows:

Essential criteria are shown in this colour and marked with **. These criteria must be met if Denplan Excel certification is to be maintained.

Expected criteria are shown in this colour and marked with *. These criteria reflect best practice and although not essential at this assessment, will become essential at your next assessment visit or within 18 months if not complied with on this occasion.

Good practice criteria are shown in this colour.

Your Audit Summary Graph

This shows your overall score for each section (excluding the Record Card section, which is shown separately).

Practice Action Plan and Declaration

This is a tool to help you establish a plan for implementing improvements to practice processes, procedures and policies.

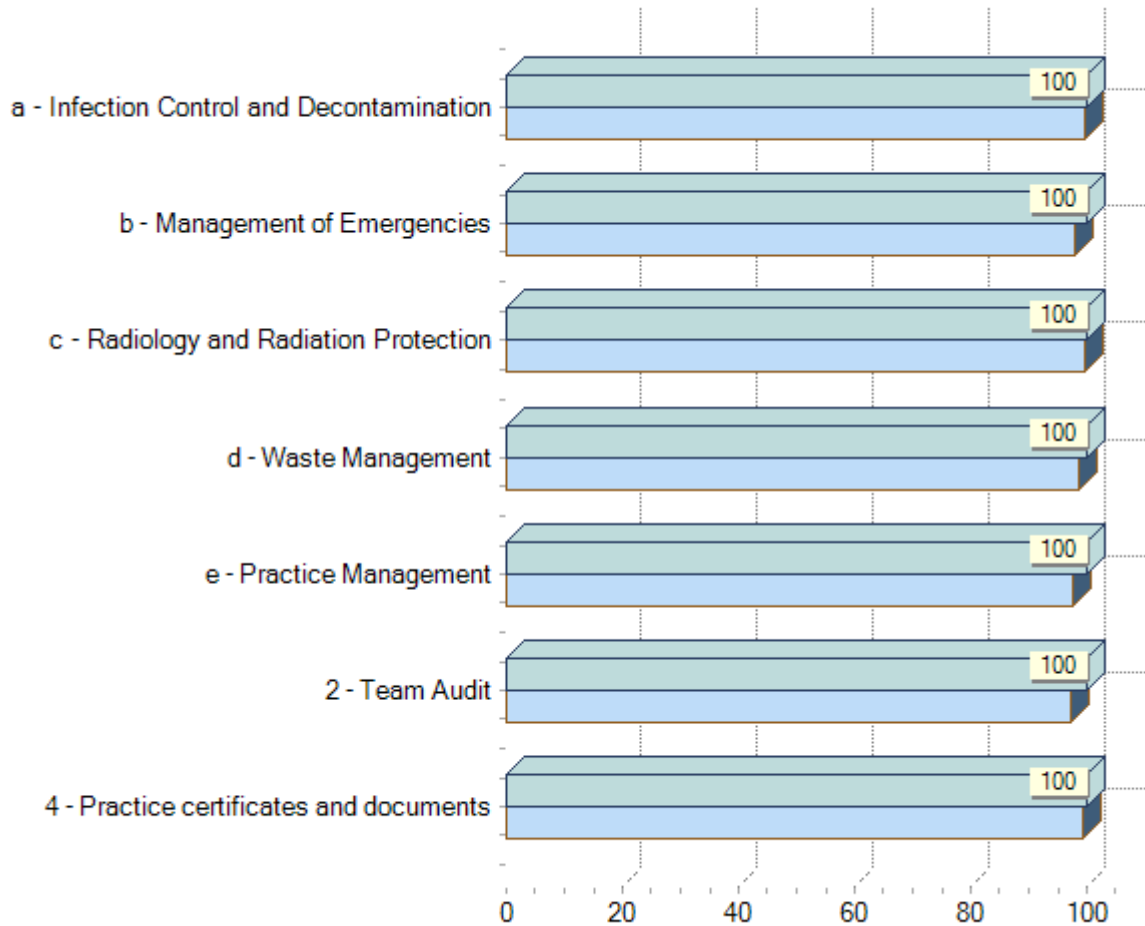
Recommendations for using the guide

1. If your assessment indicates that you have any unmet **Essential** criteria, you must attend to these urgently in order to maintain your Denplan Excel certification. Your Denplan advisor, Andrew, will have discussed these with you. A summary of any unmet **Essential** criteria and actions required can be found in your Practice Action Plan.
2. Study the Audit Summary Graph as this will help you pinpoint areas of high achievement as well as areas of potential practice improvement.
3. Study your Practice Action Plan and complete as necessary.

Audit Summary Graph

Total score for assessment: 100.00%

Percentage score by section



Key:

- Your % score is denoted by the **green** horizontal bar
- Average % score (based on completed, historical Denplan Quality Programme assessments) is denoted by the **blue** horizontal bar
- Your total score above excludes Record Card Audit results